

Target Market Determination

Version 1 dated March 2022



This Target Market Determination (TMD) has been prepared in accordance with the *Treasury Laws Amendment (Design and Distribution Obligations and Product Intervention Powers) Act 2019* and associated Regulations. TMDs are designed to assist issuers to ensure that financial products they issue are likely to be consistent with the *likely objectives, financial situation and needs* of the consumers for whom they are intended (the target market) and to assist distributors to ensure that financial products are distributed to the target market.

The TMD is general in nature and should not be construed as financial advice. Consumers should obtain independent advice prior to acquiring the product to ensure that it is appropriate for their particular *objectives*, *financial situation and needs*.

Chameleon Freedom Home Loan and Visa Debit Card – Full Doc		
General Home Loan Terms and Conditions and Credit Guide		
Mortgage House Capital Funding No. 1 Pty Ltd ABN 99 603 910 210		
Issuer of the Visa Debit Card is: Indue Ltd ABN 97 087 822 464 AFSL 320204		
1 March 2022		
Description of target market The features of this product have been assessed as meeting the likely objectives, financial situation and needs of consumers who:		
Investment Residential Property		

www.mortgagehouse.com.au

This product allows consumers to finance the purchase or refinance of an investment property with the ability to select:

- principal and interest repayments in order to reduce the overall debt and build equity; or
- interest only for tax purposes.

Visa debit card

This product allows consumers to select the option of a visa debit card linked to their offset account in order to easily access their funds, including the ability to withdraw at ATMs and make purchases in person, online or over the phone.

Description of product, including key attributes

- Variable interest rate.
- Offset account is available.
- Visa debit card linked to offset account is available.
- Redraw is available.
- Minimum loan amount \$150,000.
- Maximum loan amount \$1,500,000.
- Maximum loan term 30 years.
- Maximum Loan to Valuation Ratio (LVR): 95% including LMI
- Lenders Mortgage Insurance applies if LVR is above 80%.
- Repayment options:
 - o principal and interest and interest only for Owner Occupied.
 - o principal and interest and interest only for Investment.
- Repayment frequency weekly, fortnightly or monthly.
- Application fee is payable.
- Settlement fee is payable.
- Annual Facility fee is payable where a 100% offset account is linked.
- Nil redraw fee for redraw conducted via internet banking (a fee applies for staff assisted redraw).

Classes of consumers for who the product may not be suitable

This product may not be suitable for consumers who:

- do not meet the eligibility requirements;
- are seeking the certainty of fixed repayments over the term of the loan;
- are looking to construct a property;
- are looking to consolidate more than 4 debts;

Distribution Distribution conditions Conditions The following distribution channels and conditions have been assessed as being appropriate to direct the distribution of the product to the target market: Conditions Channel Direct - by phone Only authorised staff are permitted to assist consumers with this product. Authorised staff have the necessary training, skills and knowledge to assess whether the consumer is within the target market. Third party - Accredited All applications submitted by accredited mortgage mortgage brokers subject brokers must comply with our policies and to Best Interests Duty procedures issued to accredited brokers from (BID) and related time to time. Accredited mortgage brokers are subject to a higher duty under BID to ensure that obligations the Product is in the best interests of the particular consumer. The distribution channels and conditions are appropriate because: the product has a wide target market; our distributors have been adequately trained to understand their DDO obligations; we rely on existing distributors, methods, controls and supervision already in place: our approval system has controls in place to flag applicants who may be outside the target market; and accredited mortgage brokers are subject to a higher duty under BID to ensure that the product is in the best interests of the particular consumer; Review The following review triggers would reasonably suggest that the TMD may no **Triggers** longer be appropriate: A significant dealing of the product to consumers outside the target market occurs; A significant number of complaints are received from customers in relation to the product; A significant number of defaults occur: There is a material change to the product or the terms and conditions of the product. Review First review date: 1 October 2022 **Periods** Periodic reviews: at least every 12 months from the initial review and each subsequent review. Trigger reviews: review to be completed within 10 business days of the identification of a trigger event. Distribution The following information must be provided to the Issuer by distributors who Information engage in retail product distribution conduct in relation to this product: Reporting Requirements

Description

Type of information

Reporting period

	Specific Complaints	Details of the complaint, including name and contact details of complainant and substance of the complaint.	As soon as practicable and within 10 business days of receipt of complaint.
	Complaints	Number of complaints and general feedback relating to the product and its performance	Every 1 month
	Significant dealing(s)	Date or date range of the significant dealing(s) and description of the significant dealing (eg, why it is not consistent with the TMD)	As soon as practicable, and in any case within 10 business days after becoming aware